

# SORRG HEATING & COOLING, LLC

QUALITY INDOOR AIR COMFORT

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HVAC LIC. HM05024

## ENERGY SAVINGS PLANNED SERVICE AGREEMENT

Regular service of your equipment can save you thousands of dollars over the long haul in energy costs. In fact, as much as 30% per year! And regular service can extend the life of your system. **Your membership will literally pay for itself year after year.**

**The Basic Protection Plan  
BX3 - One System**  
\$192.00 per year or \$17.99 per month

This plan provides two planned maintenance visits per year. You are guaranteed emergency service appointments within 24 hours and will receive a 10% discount on any repairs needed.

**The Basic Protection Plan  
BX2 - Two Systems**  
\$336.00 per year or \$29.99 per month

This plan provides two planned maintenance visits on two heating and cooling systems per year. You are guaranteed emergency service appointments within 24 hours and will receive a 10% discount on any repairs

**The Basic Protection Plan  
BX1 – Heating or Cooling Only**  
\$96.00 per year or \$9.99 per month

This plan provides one planned maintenance visit on one heating OR cooling system per year. You are guaranteed emergency service appointments within 24 hours and will receive a 10% discount on any repairs

**The ADVANCE Protection Plan  
AX3**

This plan will provide you with a telephone call from our service technician each heating and cooling season to remind you that it is time for your planned maintenance service and schedule your service at that time. This will be done at our current rates and normal parts pricing.

PLEASE CHECK YOUR CHOICE FOR **PLANNED SERVICE** BELOW:

BX3     BX2     BX1 Please Choose:  Heating OR  Cooling     AX3

<b><u>Investment Option 1</u></b>		
<input type="checkbox"/> Automatic Credit Card Debit - Monthly Investment \$ _____ or Yearly Investment \$ _____ I understand that the monthly fee will continue until a written notice of termination is received at our office.		
<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard	Acct. No _____ - _____ - _____ - _____	
<input type="checkbox"/> Discover <input type="checkbox"/> AMEX	Exp. Date: _____ Security Code: _____	
<b><u>Investment Option 2</u></b>		
<input type="checkbox"/> Check Enclosed for Yearly Investment \$ _____		
Name _____		Phone _____
Address _____		Email Address _____
City _____ State _____ Zip _____		
Notes or Special Instructions: _____ _____ _____		
Signature _____		Date _____
<b><u>Office Use Only</u></b> Customer No. _____		

Due to popular request, this agreement will automatically renew annually until further notice. Please review the reverse of this form for complete details prior to your approval.

Your **Energy Savings Planned Service Agreement** has many benefits for you. Regular service lengthens the life of the equipment by keeping it in good working condition. It maintains efficient operation that saves you energy dollars. It will save you money by eliminating costs of needed repairs and reducing any major repair expenses. Regular service also protects your warranty. Manufacturers are beginning to require evidence of ongoing maintenance to justify honoring your equipment warranties. Those are just a few examples of how it will benefit you but you'll find that it will give you peace of mind knowing that you have qualified technicians who will be there when you need them.

Here's a list of services that are provided during a planned maintenance with your **Energy Savings Planned Service Agreement**:

## **Cooling System**

- Check air filters (change if necessary)
- Tighten electrical connections
- Clean condenser coil
- Check fan blades for tightness
- Lubricate fan motor
- Check evaporator coil
- Flush evaporator drain
- Check operating pressures
- Measure temperature difference
- Check start and run delays
- Check thermostat
- Inspect contactor contacts

## **Heating System**

- Check air filters (change if necessary)
- Tighten electrical connections
- Clean and adjust burners
- Evaluate vent (flue) system
- Test fan limit switch
- Set burner adjustment
- Check combustion air
- Evaluate safety controls
- Set manifold pressure
- Check heat exchanger
- Check flame baffle
- Clean combustion chamber
- Check blower wheel
- Check reversing valve
- Check defrost cycle
- Check crankcase heater
- Flush condensate drain

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This agreement between you and **SORG HEATING & COOLING** begins on the date accepted with your approval and will continue to be automatically renewed year to year unless cancelled in writing by either party within 30 days prior to the anniversary date.

Additional charges may apply to electronic air cleaners, humidifiers, programmable thermostats, special filters, and other accessories. These may be included at an additional investment allowing for additionally required labor and materials.

\*\*This agreement assumes that all equipment is in maintainable condition when this agreement is authorized. If upon our technician's first inspection and/or seasonal start-up, we find any equipment that is no longer practical to be maintained, your equipment will need to be examined and completely serviced at our regular rates. This will bring your equipment to our service standards and allow you to fully qualify for all program discounts\*\*

**\*\*Each planned maintenance call is based on one technician hour including travel and service time. If special travel distance, labor conditions, or equipment access difficulties exist or are encountered, then you may expect to be invoiced for the additional investment after that visit, but at a discounted rate.\*\***